

Manpreet Singh Virdi

BUSINESS ANALYST

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📍 [Vancouver, Canada](#)

in [LinkedIn](#)

SKILLS

- **Programming & Web Technologies:** Python, Java, JavaScript, SQL, HTML5, CSS3, Tailwind, Bootstrap.
- **IAM Platforms:** CyberArk, SailPoint IdentityIQ, Saviynt, Microsoft Entra ID, Identity Service Cloud.
- **Identity Governance & Access Control:** RBAC, Account Lifecycle Management, Data Validation.
- **Security & Infrastructure:** Thycotic Secret Server Manager, MFA, SAML, PII Protection, ITIL.
- **Databases & Data Tools:** SQL Databases, Oracle, MS Excel, Active Directory, SIEM Tools, SDLC.
- **Project & Collaboration Tools:** JIRA, Confluence, MS Project, MS Visio, LucidCharts, Scrum, Kanban.

WORK EXPERIENCE

IAM Business Analyst

August 2021 - Present

Lululemon

Vancouver

- Led IAM requirement workshops with Workday and 10+ downstream application teams, enabling SailPoint IdentityNow and IdentityIQ integrations that improved onboarding automation efficiency by 35%.
- Designed 40+ IAM user stories, workflow diagrams, and product documentation using Jira and Confluence, accelerating agile IAM development cycles by 30%.
- Managed quarterly User Access Review campaigns across 50+ SOX and PCI regulated applications, ensuring 100% compliance with access governance policies.

IAM Security Analyst

July 2020 - July 2021

Horace Mann Educators Insurance

Remote

- Led CyberArk PAM requirements gathering and implementation documentation, supporting onboarding of 1,200+ privileged accounts into secure vault environments.
- Developed certification campaigns and compliance dashboards within SailPoint governance platforms, improving audit readiness and reporting accuracy by 40%.
- Identified and remediated 300+ dormant and orphaned privileged accounts through security risk analysis, reducing potential privilege misuse risks by 25%.

Information Security Analyst

July 2019 - April 2020

Husky Energy

Calgary

- Managed onboarding of 25+ enterprise applications into CyberArk PAM platform, improving privileged credential management and security monitoring coverage.
- Gathered requirements and facilitated deployment of high availability CyberArk architecture (Vault, CPM, PVWA, PSM, PSMP), increasing system availability by 30%.
- Influenced IAM transformation initiatives including SailPoint IIQ decommissioning and Okta implementation, reducing identity provisioning cycle time by 35%.

IT Security Analyst

August 2017 - June 2019

Wawanesa Insurance

Winnipeg

- Arranged enterprise-wide access certification campaigns across 40+ business applications, ensuring SOX compliance and reducing unauthorized access risks by 20%.
- Led onboarding of 30+ enterprise systems into CyberArk privileged access management platform, strengthening privileged account governance controls.
- Designed RBAC governance frameworks and optimized role access models across enterprise applications, improving role assignment accuracy by 35%.

IT Security Analyst / Business Analyst

October 2014 - July 2017

ATB Financial

Edmonton

- Conducted stakeholder workshops with 20+ architects and SMEs to gather IAM requirements for enterprise identity lifecycle systems.
- Intended joiner-mover-leaver IAM workflows and access provisioning processes, reducing manual access request processing time by 30%.
- Coordinated UAT testing for IAM solutions by developing 60+ test cases and validating identity provisioning workflows across enterprise applications.

Business Analyst
Laurentian Bank of Canada

August 2012 - September 2014
Toronto

- Performed gap analysis on identity governance and access control frameworks across 15+ banking applications to strengthen security compliance.
- Planned automated pipelines and manual identity provisioning workflows, reducing access approval turnaround time by 25%.
- Conducted periodic access reviews and segregation-of-access validation across 15+ critical banking systems, strengthening regulatory compliance and reducing audit findings by 25%.

EDUCATION

Postgraduate in Project Management
Humber Institute of Advanced Learning and Technology, Toronto

B.Tech in Computer Science & Engineering
Bundelkhand University, India

September 2010 - June 2011

July 2005 - June 2009

CERTIFICATIONS

Scrum Master Certified
ITIL® Foundation Certificate in IT Service Management
CyberArk Trustee Certified